

### **NATURAL STONE DISCLAIMER – URBAN PAVING (2021) LTD (“UPL”)**

Natural Stone products supplied by Urban Paving (2021) Ltd (“UPL”) are formed by natural geological processes and may vary in colour, veining, texture, thickness, and appearance. These variations, along with inclusions, pits, and fissures, are inherent characteristics of Natural Stone and are not defects. Samples and photos are indicative only and will not exactly match supplied product.

Natural Stone is porous and may be subject to staining, scratching, chipping, fading, efflorescence, oxidation, and general wear over time, particularly in exterior applications. Performance and appearance are affected by factors outside UPL’s control, including installation methods, workmanship, substrates, sealers, cleaning, and maintenance.

The Buyer is solely responsible for determining the suitability of the product for its intended use, including slip resistance and maintenance requirements. All products must be inspected prior to installation. No claims will be accepted once products have been installed, cut, or altered.

Improper cleaning, including the use of acidic or corrosive substances (e.g. hydrochloric acid), may permanently damage stone. Sealers may be used; however, UPL makes no guarantees regarding stain resistance or durability.

UPL is not responsible for damage, loss, or failure arising from improper handling, installation, environmental exposure, or use of incompatible products, nor for any associated labour or replacement costs.

### **GUARANTEES**

Where the Buyer acquires goods for business purposes, the parties agree that the guarantees under the Consumer Guarantees Act 1993 are excluded to the extent permitted by law, in accordance with section 43 of that Act.

Nothing in this disclaimer is intended to exclude or limit any rights the Buyer may have under the Consumer Guarantees Act 1993 or the Fair Trading Act 1986, where such rights cannot be lawfully excluded.

To the fullest extent permitted by law, UPL excludes all other warranties, express or implied, including fitness for purpose, and shall not be liable for any indirect, consequential, or special loss, including loss of profit, revenue, or use. By purchasing or using UPL products, the Buyer acknowledges and accepts the natural characteristics and risks associated with Natural Stone and assumes all responsibility for its selection, installation, and use.